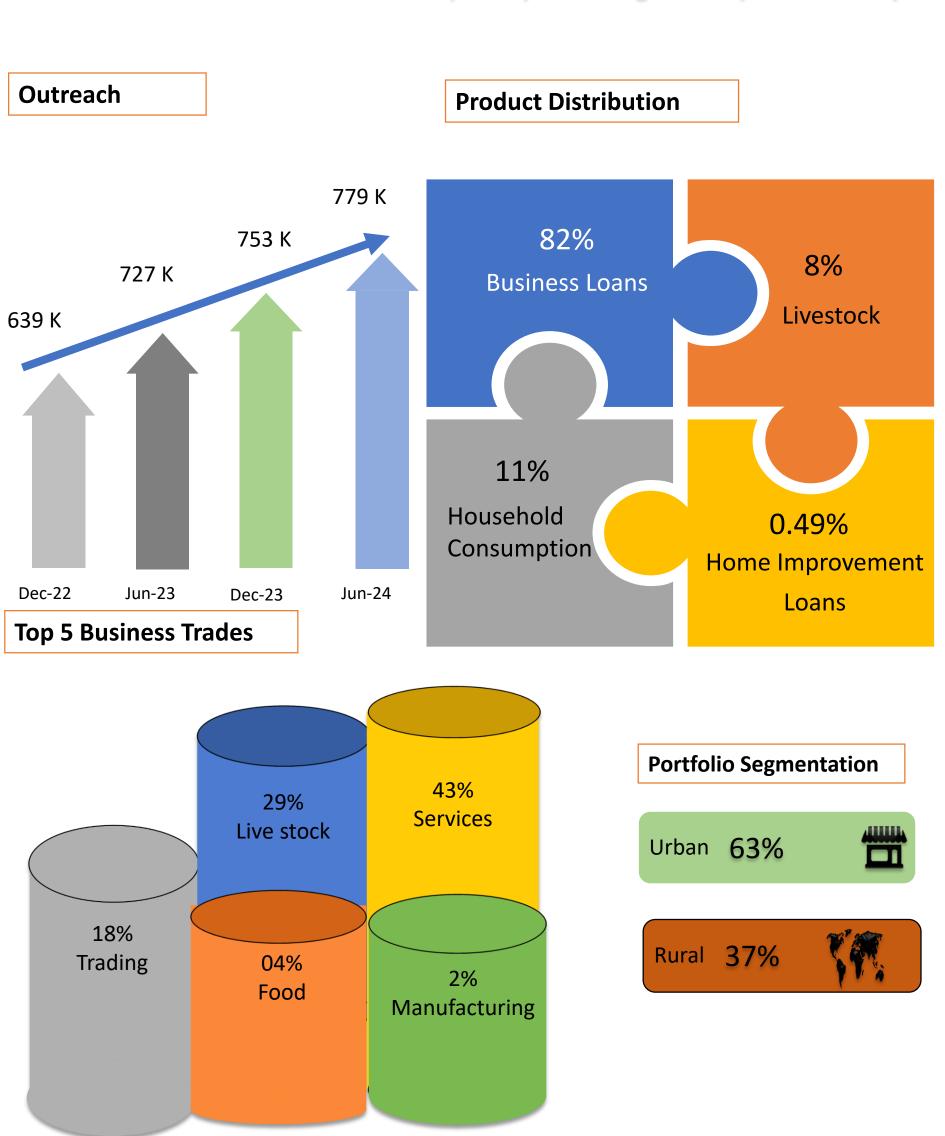
KASHF Social Performance Dashboard Jun 2024

Vision "Financial services for all in a poverty free and gender equitable society"



Clients Capacity Building & Social Advocacy

61,453 Participants

Financial Management Trainings



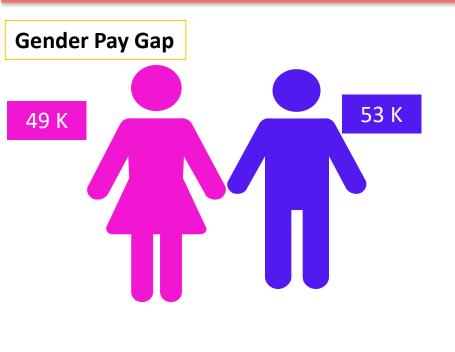
7,090 Participants
Business Accelerator Training

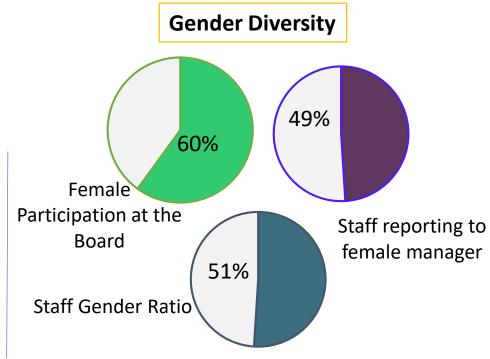
29,882 Participants

Maternal Reproductive Health Program

12,780

Theater Performances





Loan Utilization



83%

1

15%



2%

Portfolio invested in Female-led businesses

Portfolio invested in Male-led businesses

Loan used in joint businesses

Customer care & Feedback Mechanism

11,241

Calls Received

100% Resolved

95%

Clients Satisfied with customer care



52%

Net Promoter Score

93%

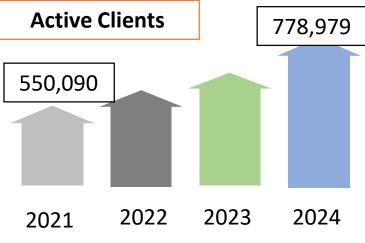
Clients Satisfied with Loan Processing time

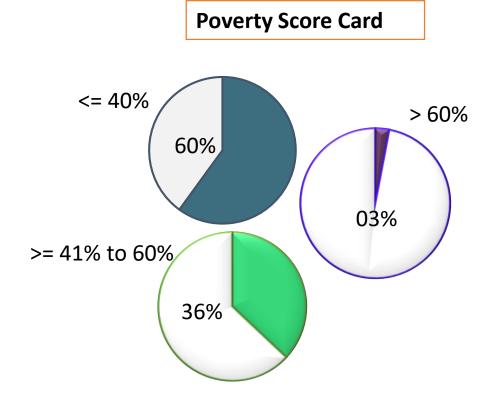
Our contribution to the Sustainable Development Goals



KF offers financial services to low-income households, enabling them to start or expand businesses, purchase assets, or invest in income-generating activities. Therefore, support clients to increase income, create jobs, and improve their standard of living.







Portfolio Segmentation

63% 37% Urban Rural



Kashf provides life and health insurance policies (covers disability, critical illness, life and funeral expenses) for people on low incomes to lessen the financial impact of morbidity and mortality risks.

Kashf provides maternal health training to clients

Kashf also provides life and health insurance facilities to our staff and support healthy employees and their families by ensuring healthy and safe work environments.

Claim Paid

674 Million

Clients

28 Million Staff **122** Free Health Camps



16,278 Patients

Maternal Health Trainings





Kashf provides loans to schools aiming to help expand access to education. These loans are used for infrastructure development, purchasing educational materials, and implementing advanced educational technologies. This directly supports the goal of providing quality education.

Kashf also provides basic and advance level financial literacy trainings to clients that improve their personal savings and business management, decision making, and enable them to develop their businesses.

Kashf do invest in our staff capacity building to provide them life long learning opportunities.

1,961 Schools



1,657

Trainings to School

Financial Literacy & Business Accelerator Trainings

68,546

352 Million

Invested for School Infrastructure



2,582Staff

Capacity Building Trainings

5 GENDER EQUALITY

Our 100% clients are women, and we ensure all are products and delivery channels are tailored to women's needs. Moreover, we ensure gender balance across the institution from branch office to BOD level.



- 40% Board of Directors
- 49% Staff
- 64% At management level



- 85% Portfolio invested
- 60% Board of Directors
- 51% Staff
- 36% At management level



Kashf helps people to upgrade their home and their basic services, contributing to a higher standard of living.

194 Million

Invested



1,445

Houses